

# WINTER 2017

## STAFFING UPDATE

Dr Aine McCoy has no plans to retire at this stage but is working fewer hours at Peninsula Medical Centre resulting in reduced availability for patient consultations. Her new hours are all day Monday, Tuesday afternoon, and mornings on Wednesday, Thursday and Friday. Patients wishing to book appointments to see Dr McCoy should continue to do so through Peninsula Medical Centre's reception tel. 3808855. Should no appointment time be available staff will offer appointments with other doctors at the Medical Centre.

Dr Nina Baker is now back from maternity leave working Wed through to Fri.



Katrina (Receptionist) and Alana (Nurse) have both decided it's time for a change so we wish them well with their new jobs.

We welcome Sonya to the reception team.

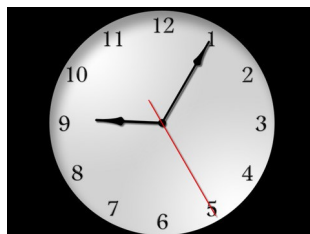
Check our website and click on "Meet the team".

Please note: Consultation appointments are limited to 15 minutes.

If you have a number of issues requiring more time we ask you to book a double appointment.

This helps to minimise the waiting time for the next patient.

Please note this will incur an additional charge.



[www.peninsulamedical.co.nz](http://www.peninsulamedical.co.nz)



ManageMyHealth—sign up today!

- Book appointments online
- Order repeat prescriptions
- Obtain test results

For more information and registration see our website

[www.peninsulamedical.co.nz](http://www.peninsulamedical.co.nz)

or contact reception 380 8855

## OPENING HOURS

Through the winter we are open Monday to Friday 8am to 6pm and Saturday mornings 9-12noon.

Labour weekend:

Friday 20 October OPEN 8am to 6pm

Saturday 21 October CLOSED

Monday 23 October CLOSED

When closed contact :

Healthline Tel: 0800 611 116

Or visit After Hours Medical Centre,  
17 Adelaide Road, Newtown.

( no appointment necessary)

PTO:

## WINTER HAS ARRIVED — Have you had your flu vaccine?

If the answer is NO, why not pop in to the surgery (no appointment necessary) and have it TODAY.

It's FREE for 65+ and those with certain medical conditions, and for those who do not qualify at a cost of \$29.00. We also have the 4 strain quadriflu vaccine available for \$40.00



A reminder about some additional services available at PMC:

Endometrial biopsy -  
Drs Baker and Dodd

Pessary insertion -  
Drs McCoy, Dodd, and  
Karunanidhi

IUCD insertion – Drs McCoy  
and Baker

Minor surgery and  
Joint injection – Dr Looi

For further information please go to :

<http://www.fightflu.co.nz/> or contact the surgery

### STAYING SAFE WHILE TRAVELLING

Travel Consultations: To determine who can see you for a travel consultation we start with a travel questionnaire . Please either email [reception@peninsulamedical.co.nz](mailto:reception@peninsulamedical.co.nz) , call in or phone for a copy to complete . Dr Dodd ( or 1 of our GPs leads our travel consults so will review your completed questionnaire and then advise whether you can see your own GP or need a specialist travel consult.

**PLEASE BE AWARE THAT WE CAN NO LONGER OFFER YELLOW FEVER VACCINATION**

### CHANGES TO THE CHILDHOOD IMMUNISATION SCHEDULE:

Effective from 1 JULY 2017 all children born on or after 1 April 2016 will be eligible to receive a free chickenpox vaccine at age 15 months. This will be offered at the 15 month immunisation appointment.

Other changes to the schedule:

The rotavirus oral vaccine has been reduced from 3 doses to 2, given at 6 wks and 3 mth

The Human Papilloma Virus (HPV) previously only offered free to girls, is not fully funded for males and females up and including age 26 year. It is not too late to have the vaccine, even if you are sexually active.

We are happy to answer your questions or for further information, please go to [www.immune.org](http://www.immune.org)



Coming soon.....

## Frequently asked questions? ( From the Practice Manager)



1. Why does it cost more for a faxed prescription? The rules around prescribing medications mean a signed copy of the prescription must go to the pharmacy so when a prescription is faxed the original is also posted hence the extra costs involved.
2. I thought ACC was free—why do you charge \$52 to see a GP when its an ACC consult? ACC gives us a little bit of money towards the cost of the consultation but this is only about 30% of our fee and the normal govt subsidy doesn't apply.
3. What is "LTC"— long term conditions—the CCDHB provides us with a little money to help those with more than one long term health condition stay well and avoid hospital . The money is used to help with a free or partially funded annual review and if we need to see you more regularly than you can afford then we may be able use this money to help you.
4. Why did I get charged \$5 extra? This is the Admin fee. Earlier in the year we stopped charging \$3's extra if you didn't pay on the day, giving patients the option to use internet banking. However if patients don't pay within 10 working days ,a \$5 admin fee is added at the end of the month when the statements are printed and posted out. As this is an automated process , if you believe this fee was unfairly applied please call us.
5. Do you have Cancellation charges? We have recently updated our fees document to include our charges such as DNAs (did not attends) —please see the link on our website.
6. Why didn't I get an invoice in the mail for my repeat script.? In order to provide a better service we now text those with a mobile phone to let them know the script is ready and included is the cost and payment details. If you do not have a mobile ph and are not collecting your script we will send you an invoice. Please phone reception if you need an invoice.
8. Manage my health ( patient portal or MMH) -
  - MMH is not available for anything urgent—please call the practice if you need a quick response
  - I have registered but can't access the portal what do I do? You may have not yet activated your registration—if you have misplaced your activation code please call reception.
  - Why can't I see my consultation notes.? We hope to have this facility available in the next few months and will let you know when it is available.
  - Why do I get an email telling me my prescription is ready and then I call in to the practice and it isn't ready? As soon as the nurse or GP prints your script MMH sends you a message saying it is processes however there are 2-3 more steps to go before it is ready e.g. getting it signed and invoiced so please remember the 48hr rule still applies. Urgent scripts cannot be ordered via MMH.
  - The nurse said my results are in but I can't see them—why? There can be a delay in transmission of results via the server so please re-log in again after a few hours.
  - I am having some trouble with MMH —what can I do? At the bottom of the Managemyhealth home page is a technical support tab—please click on this and you can email MMH directly for technical advice.

peninsula medical centre 58 miramar ave miramar wellington

tel: 04 380 8855